

JOB OPPORTUNITIES

Please make certain that the information below is either circulated among those in your area/building or that it is posted in a conspicuous place within the area. Current members of the staff who express an interest in the position are asked to contact Human Resources for additional information. Applications from external candidates will be accepted, but not fully considered until after the 10 day "Internal Candidate Only" posting period has ended.

REQ. # 7326

PLEASE POST: Jul 14, 2017 TO Jul 27, 2017

POSITION: NETWORK ANALYST

Full Time - Benefit Eligible

Grade E1

Salary Commensurate With Experience

DEPARTMENT: INFORMATION TECHNOLOGY SERVICES

SUMMARY/QUALIFICATIONS:

The Network Analyst reports to the Assistant Director of Networking under the Telecommunications/Networking IT area of responsibility. The Network Analyst will be responsible for testing and modifying network systems and programs, applying network systems analysis techniques and procedures for proper network functioning, and providing and maintaining data services for the Union College community. This includes providing day to day programming, monitoring, testing, troubleshooting and maintenance of all campus network switches and systems in a Cisco voice/data network and resolving end user connectivity issues. This position serves as the hands on field contact for data wiring, installation and service and support for telecom rooms, fiber backbone connections, and other communications equipment through maintenance labeling and regular cleaning and will oversee and work closely with outside vendors as needed. This position requires maintaining accurate and current records for networking maintenance, numbering assignments, configurations, helpdesk software, and marking of buried cable infrastructure. The position assists with deployment, testing and maintenance of VoIP and other various telephony technologies.

Qualifications: Bachelor's Degree required with a minimum of 2 years related work experience. Cisco Certified Network Technician or higher preferred. This person must demonstrate working knowledge and professional experience with network systems including experience in diagnosing network hardware and troubleshooting software; have knowledge of various operating systems including Windows, Macintosh, Linux and various mobile platforms; experience with wired and wireless network technologies, and layers 1-2 of the OSI Model (including wiring repairs). Must possess a basic understanding of VoIP/telephony technologies. This position requires demonstrated excellent interpersonal and communication skills in a service oriented environment and the ability to prioritize multiple tasks while working both as a team player and independently. Must be safety conscious and able to work with a diverse group of individuals.

For more information regarding this position go to: www.union.edu/jobs

APPLY IN PERSON, VIA FAX, U.S.MAIL, OR EMAIL

(Please submit all electronic application materials as a single pdf or doc file)

UNION COLLEGE - HUMAN RESOURCES

REQ. # 7326

807 UNION STREET

SCHENECTADY, N.Y. 12308

EMAIL: hr@union.edu, TELEPHONE: (518) 388-6108, FAX: (518) 388-6529

Union College is an equal opportunity employer and strongly committed to student and workforce diversity. Increasing diversity on campus is a critical priority for Union, one that is integral to our mission of preparing students for a globally interconnected world. Union provides a blend of intellectual, social and cultural opportunities to facilitate the integrated academic, social and personal development of a diverse community. We value and are committed to a host of diverse populations and cultures including, but not limited to, those based on race, religion, disability, ethnicity, sexual orientation, gender, gender identity, national origin and veteran status. Union College is committed to providing access and will provide reasonable accommodation in its application process to individuals with disabilities that request such accommodations.

For more information please visit our website: www.union.edu/diversity and <http://www.union.edu/campus/diversity/index.php>